

HOUSEKEEPING SUPERVISOR

DRYCEKEEPING TEAM LEAD

ON A DAILY BASIS, YOU WILL...

- Be a gatekeeper of the Hotel Dryce experience before, during, and after a guest stay
- Take pride in delivering memorable and personalized guest experiences
- Oversee the organization of the hotel's housekeeping activities to ensure that the establishment's cleanliness standards are maintained and respected
- Be in charge of supervising a small team while actively performing your own housekeeping duties
- Coordinate and supervise daily operations as well as perform room verification
- Ensure the general cleanliness of hotel grounds by carrying out rounds of inspections
- Maintain a compliant work climate with respect, trust and harmony
- Enable a welcoming, safe, and clean environment for guests and staff
- Collaborate cross-departmentally with our reception, bar, and leadership team
- Perform any other tasks to ensure smooth operation of the hotel
- Carry out requests in an assured, hands-on manner
- Ensure all common areas are maintained in a welcoming, safe, and cleanly manner
- Ensure the safety and the tranquility of the hotel
- Collaborate cross-departmentally with our front desk, bar, and leadership team
- Refresh beds and dispose of soiled linen
- Clean, dust, disinfect, replenish, and refresh guest rooms, washrooms, and common areas
- Monitor the condition of furniture and equipment
- Contribute periodically to deep cleaning projects
- Perform any other tasks to ensure smooth operation of the department

YOU ARE ALSO INVOLVED IN...

- Optimizing the quality of the product along with the leadership team
- Keeping the product inventory up to date
- Ensuring that the tasks meet the standards of health and safety at work
- The hiring, training, scheduling, and evaluation of team members
- Planning, leading, organizing, and performing deep cleaning

IN YOUR PROFESSIONAL LIFE, YOU ARE A(N)...

- Customer-oriented and positive manager with attention to detail and concern for a job well done
- Great teacher with the ability to motivate and support a team
- Experienced hospitality worker with supervision, inspection, and housekeeping background
- Master problem solver and a timely decision maker
- Skilled leader in defining priorities and demonstrating autonomy
- Action-oriented and results-driven
- Knowledgeable on cleaning products and methods
- Versatile learner, and leads by doing
- Strong interpersonal communicator with technical skills
- Courteous and able to communicate clearly and politely with guests (bilingual a plus)
- Able to move, lift, carry objects weighing less than or equal to 40lbs without assistance
- Team player who is available to work on weekends.

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